



Incident info card

This card should be kept in the vehicle during all trips

In case of an accident during your Turo trip:



Step one. If anyone's injured, call 911. Move the vehicles off the road, if it's safe to do so. Avoid discussing who's at fault for the accident.



Step two. Record the following for all vehicles and drivers involved in the accident:

- Driver name, contact information, driver's license number, and province/state
- Vehicle license plate number, vehicle year, make, and model
- Insurance details, if the vehicle isn't from BC
- Other insurance company and policy number (if not ICBC)

You may also need to provide this information to the police.



Step three. See if anyone witnessed the accident and record their names and contact information.



Step four. Describe the accident scene:

- What was the date, time, and location?
- What were the weather and road conditions?
- What direction were each of you travelling?
- Where was your vehicle and which lane were you using?
- Where was the other vehicle(s) and which lane were they in?

If possible, take photos of the scene and all the vehicles involved.



Step five. Report the accident to Turo as soon as possible.

- You can report accidents on the Turo mobile app or turo.com.

24/7 Road Assistance



1-888-391-0460 | support.turo.com

If your vehicle is not drivable, call Turo Roadside Assistance at **1-888-391-0460**.